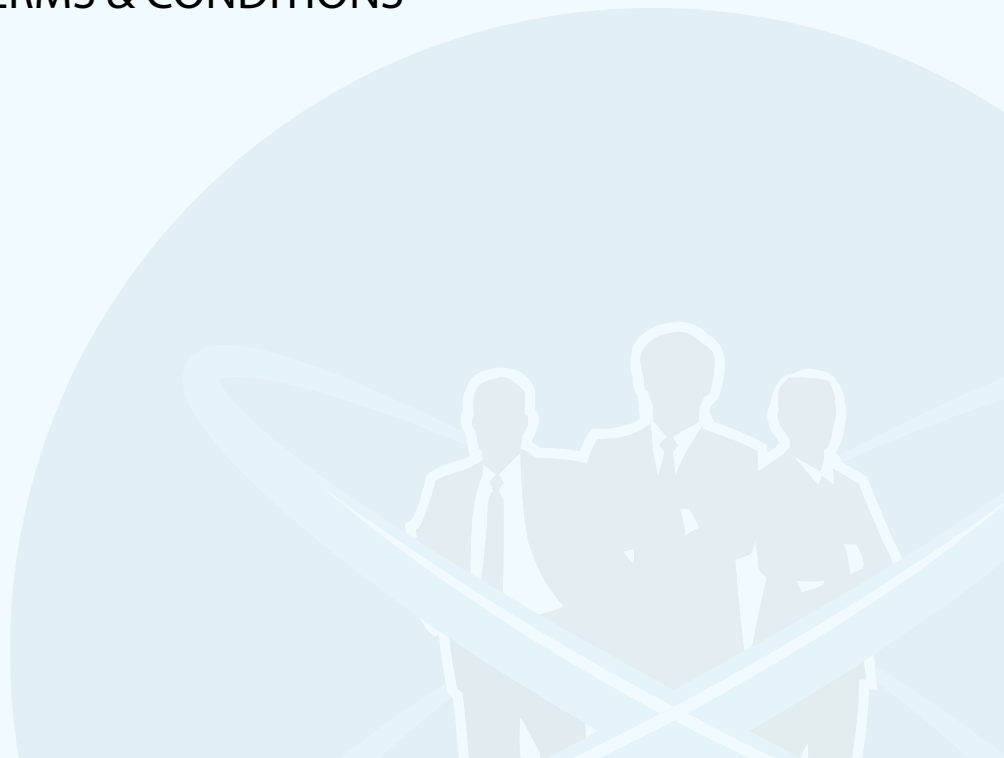




I-SPY

Detective Agency

TERMS & CONDITIONS



Terms and Conditions of Business for I-SPY Detective Agency

Terms, Conditions and Cancellation Policy

General

The terms and conditions of the contract which is the only agreement between I-SPY Detective Agency (the Provider) and the Client with regards to all and any services provided by the Provider to the Client.

There are no variations to the terms stated below. Therefore, no variation shall be used or considered active and relevant unless notified by I-SPY Detective Agency to any Client in writing.

I-SPY Detective Agency is a collection of private investigators and surveillance agents who provide services including, but are not limited to test purchasing, mystery shopping, surveillance, vehicle tracking, and process serving. All services provided by I-SPY Detective Agency are provided in conjunction with these terms and conditions only.

The terms and conditions set out below are subject to English law only, all disputes and or discrepancies arising from the terms and conditions will be decided by the English court only.

This agreement legally covers only the sole agreement between I-SPY Detective Agency and its Clients in respect to all services provided to the Client by I-SPY Detective Agency.

Due of the work I-SPY Detective Agency conducts it is not viable for the Provider to commit to any guarantee that its work will be overall successful and will not do so under any circumstance due to the nature of work conducted.

Notices to I-SPY Detective Agency

In relation to the terms of use set out in this document, all notices can be sent by post to I-SPY Detective Agency, The Gate Business Centre, Keppoch Street, Roath, Cardiff, CF24 3JW.

The provider can also be contacted by phone on 0800 002 9153

Services

Before any work is undertaken by the provider both the provider and the client must be in agreement of what services the client is committing to purchase and what the provider of the service is going to undertake.

The provider will start all services at the agreed time and date, this is to be a mutual agreement by both client and provider.

Due to the nature of the work undertaken by the provider I-SPY Detective Agency cannot and will not make any promise that the work undertaken, as instructed by the client, will be uninterrupted. However, this said the provider will do everything in its power to provide the service as instructed by the client as quickly as possible, the situation its self will dictate the timeframe. However, unless formally stated time will not formulate the entirety of the contract between the provider and the client for the delivery of the service.

The specific service will be look at as complete when the overall objective has been completed or when the provider decides the delivery of the service is completed sufficiently.

The Provider cannot be held responsible for the loss of the subject, the provider will not be liable for any loss of the subject on any surveillance operation conducted by the provider under instruction from the client.

Default and Termination

Any party may terminate this agreement upon notice in writing if the other is in breach of any material obligation contained in these terms which (if the same is capable of being remedied) is not remedied within 7 days of written notice to the other party so to do.

Payment, Cancellation and Refunds

All services are to be paid for in full by the client. The provider will not commence any work until the cleared funds are in its possession.

I-SPY Detective Agency shall not be required to refund to you, in whole or in part, any amounts paid or prepaid for use of any services, unless otherwise agreed.

The provider will accept payment by credit or debit card, electronic transfer, cash, cheque and bank deposit however we reserve the right to refuse any payment method if we have reason to believe such payment will be dishonoured.

The customer may not withhold payment of any invoice or other amount due to I-SPY Detective Agency for any reason.

Law

The Client agrees that the Client is solely responsible for complying with any laws, taxes, and tariffs applicable in any way to the Service/s contemplated herein. b. The Client will protect, and defend I-SPY Detective Agency, its subcontractors and agents from any claim, suit, penalty, tax, fine, or tariff or any failure to comply with any such laws, taxes and tariffs, whilst operating on behalf of the client.

Legal Notice

I-SPY Detective Agency will not be liable to the Client or any third party for any damages.

Miscellaneous

The client will agree to inform anybody who may be recorded that their vehicle activity may be subject to being recorded and archived.

The client will agree to only install equipment on a vehicle that they own. You agree to not install this equipment on any vehicle you do not own.

By instructing I-SPY Detective Agency to work on your behalf you are confirming that you agree to these terms set out above.

I-SPY Detective Agency offer a strict non- refund policy.



Terms and Conditions of Spy Shop

TERMS & CONDITIONS

These terms & conditions set out the basis on which you can visit and use our website. Please read them carefully as they contain important information.

Acceptance of Your Order

Your order on our website constitutes an offer to us to purchase the goods and or services in your basket for personal usage and we strive to fulfil this order to your satisfaction.

We reserve the right not to accept your order for any reason.

Conformity of Goods

We take extra care to ensure the description and specification of our products are correct at the time of going to press. However, specifications and descriptions of products on this website are no intended to be binding. They are intended to give a general overview of the products. Furthermore, while the colour reproduction in images is a close representation, we cannot accept any responsibility for variation in colour caused by browser/viewing software or the computer system used to view the products.

Stock Availability

We aim to display throughout the website all items in our current range. Our goal is to hold stock of all variations and styles of a product that is active. However, there will occasionally be items that are out of stock. If this is the case, please contact our sales team who will be able to advise a realistic delivery date for the product and will update you in the meantime.

Delivery

We have a range of delivery options and timescales, and charges will vary dependent on the type of product or service ordered. Full details can be found under Delivery and Returns.

Next Day Service does not always guarantee you will receive your goods the following day. There are occasionally delays with this service that are out of our control. This could be down to the time of year or condition on the roads. If your item is out of stock and cannot be dispatched we will contact you and make you aware of the delay as quickly as possible. Please note we are unable to offer refund for good already dispatched for next day service that were not received next day.

We will always endeavour to dispatch orders the day they are received.

Your Right To Cancel

You have a right to cancel your order under the Distance Selling Regulations Act. You must inform us in writing within seven days of receipt. You will need to return the item to us in it's original condition. Parcels returned by post are returned at your own cost.

Retention of Title

Goods remain under the ownership of Quantum Green Ltd until they are paid for in full.

Payment Terms

Quantum Green Ltd payment terms are 30 days net for account holders.

Electronic Communications

When you visit Quantum Green Ltd or send e-mails to us, you are communicating with us electronically. You consent to receive communications from us electronically. We will communicate with you by e-mail or by posting notices on this site. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

Your Account

In using this website you accept the responsibility for maintaining the confidentiality of your account and password. This includes restricting access to all users of the computer from your own account. You agree to accept responsibility for all activities that occur under your account. If you feel your account may be compromised in any way then you're obliged to inform us at the earliest possible time. We shall not be liable to any person for loss or damages which may arise from your account being compromised

ISpy Detective Agency does sell products for children, but it sells them to adults, who can purchase with a credit card. If you are under 18, you may use the Quantum Green Ltd site only with supervision of a parent or guardian.

ISpy Detective Agency and its affiliates reserve the right to refuse service, terminate accounts, remove or edit content, or cancel orders in their sole discretion.

Privacy Policy

Quantum Green Ltd utilise the latest in Secure Server Technology to ensure that all personal and transactional information is protected to the highest standards. We will NEVER make your personal details available to other companies for marketing purposes.



Terms and Conditions of Spy Shop

Copyright

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Law, Jurisdiction and Language

This website, any content contained herein and any usage of this website are governed by and construed in accordance with English Law. In the event of any dispute being referred to the Court and which arises between the Company and the Buyer the dispute is to be referred to the Courts (including High Court and County Court) in Nottingham England.

Dispute Resolution Policy

Available on Request

